

Meet your ICB Community Pharmacy Team



Sharon Gardner - Head of Community Pharmacy.

I qualified as a pharmacist 26 years ago and have spent my entire career working in Norfolk and Waveney. I have worked in a range of community pharmacy roles, from frontline pharmacy teams through to Area Manager positions. I also served as a member of the Norfolk LPC before joining the ICB in 2023.



Lucy Archer - Senior Lead Community Pharmacy Commissioning Manager

I have worked in the NHS since 2010, firstly in acute settings, before joining the ICB's Covid vaccination team in 2021. Since then, I have been heavily involved with community pharmacy in Essex and Suffolk; I'm looking forward to getting to know our Norfolk contractors better now.



Gregg Syder – Community Pharmacy Commissioning Manager

I have been involved in community pharmacy in Norfolk and Waveney since 2002, working as a store manager as well as training and support roles. I joined the ICB in 2023 as part of the workforce team, later moving into primary care commissioning as a Pharmacy Commissioning Manager.



Sarah Collingwood – Community Pharmacy Commissioning Manager

I joined the Community Pharmacy team in July 2026, bringing experience in project management, communications and stakeholder engagement from roles across general practice and maternity within the ICB, as well as primary care at NHS England.



Christie Lincoln – Community Pharmacy Senior Commissioning Officer.

I am a registered Pharmacy Technician. I have worked for the ICB for 4 years, previously working in the Medicines Optimisation Team. I also have 8 years of experience working in Community Pharmacy prior to joining the ICB.



Kirsty Hockley – Community Pharmacy Commissioning Officer

I have experience across private care homes, acute hospitals, EPMA, and community pharmacy commissioning. For the past 18 months, I have focused on improving patient services, supporting the community pharmacy workforce, and promoting digital innovation in healthcare.



Arslan Janjua (AJ) – Community Pharmacy Commissioning Officer

I am an experienced Primary Care Commissioning Officer with over 10 years NHS experience across General Practice, NHS England and Integrated Care Boards.

Our team are passionate about working collaboratively with contractors and partners to support community pharmacy and make a real difference for both pharmacy teams and the communities they serve.

Contact our team: nsicb.communitypharmacy@nhs.net

Linked below are some useful resources you may find helpful:

- [Norfolk & Suffolk ICB](#)
- [Community Pharmacy Norfolk and Suffolk](#)
- [Weekly Newsletters - Community Pharmacy Norfolk and Suffolk](#)
- [Homepage - Community Pharmacy England](#)
- [Home - Norfolk & Suffolk ConnectNow](#)

Watch out for our Community Pharmacy Team Newsletter in your inbox 14th September!