

## Safeguarding Children and Adults Guidance for Primary Care NORFOLK

### What is Safeguarding Children?

- Protecting children from maltreatment
- Preventing impairment of health and development
- Ensuring children grow up in circumstances consistent with the provision of safe and effective care
- Taking action to enable children to have the best outcomes

Working Together to Safeguard Children 2026

### Who is an 'adult at risk of harm and abuse'?

Anyone 18 years and over who has care and support needs ( whether or not the local authority is meeting those needs) and there is reasonable cause to suspect the person is experiencing abuse or neglect and because of their care and support needs, is unable to protect themselves from the risk or experience of abuse or neglect

Care Act 2014

## HOW TO RAISE A CONCERN

### CHILDREN

If an immediate/escalating safeguarding concern for a child, young person or family or you need advice, call Children's Advice & Duty Service (CADS) :

**0344 800 8021** (Mon–Fri, 9am–5pm)

**0344 800 8020** (Out of hours)

If no immediate safeguarding or child protection concern, complete a [Professional-request-for-support-form](#) for either community based early help (Family Hubs) or targeted early help and safeguarding (Family Help) (see QR code)



**If in immediate danger, call 999**

### ADULTS

If at immediate risk or adult requires assessment under Mental Health Act, call Adult Social Care on **0344 800 8020** (24 hours) and choose option 1 then option 2

If not at immediate risk of harm, complete the online safeguarding form via the [Professionals](#) page (see QR code) and choose “for professionals to report a safeguarding concern”



**If in immediate danger, call 999**

## CONSULTATION AND ADVICE - HEALTH

NHS Norfolk and Suffolk ICB offers specialist safeguarding advice and guidance  
Contact: [nsicb.designatesafeguardingteam@nhs.net](mailto:nsicb.designatesafeguardingteam@nhs.net) (Monday-Friday 0900-1700)

Please note the team cannot accept safeguarding referrals or maintain patient records

# Key Safeguarding Scenarios – remember to Think Family

## Pre-mobile Child with Injury

Same day referral to acute Paediatrics **AND** raise a concern to CADS

## Female Genital Mutilation (FGM)

- If under 18 years – MUST ring 101 to report to Police – this is a Mandatory Reporting Duty
- If 18 years and over – Does she have any female children or siblings at risk of FGM and/or do you consider her to be an adult at risk? Complete a [safeguarding risk assessment](#) (see QR code) to decide if a referral to adult social care is required.



## Prevent (Radicalisation)

**Notice – Check – Share** Contact children or adult social services and complete [National Prevent Referral Form](#) (see QR code)

If unsure, contact the Prevent Policing Team on 01473 613888 ext 5490 or email [prevent@norfolk.police.uk](mailto:prevent@norfolk.police.uk)



## Modern Slavery/Human Trafficking

If concerned for a child/young person or adult with care and support needs, contact social services or Police (101)

For advice, call Modern Slavery and Exploitation Helpline 0800 0121 700

## Domestic Abuse

Signpost or refer to Norfolk Integrated Domestic Abuse Service (see QR)

If very high risk, seek advice from [marac@norfolk.police.uk](mailto:marac@norfolk.police.uk)

Domestic Abuse Act 2021: children who see, hear or experience domestic abuse are victims in their own right- seek advice from CADS



## Private Fostering

If a child under 16 (or under 18 if disabled) is being cared for by a person who is not the child's parent or a 'close relative' (grandparent, sibling, aunt, uncle, stepparent) for 28 days or more, in the person's own home, notify CADS.

## Allegations against people working with children or adults at risk

If concerned about a person working with a child under 18 years, complete the online referral form [Norfolk LADO referral form](#) (see QR code) **or** contact Local Authority Designated Officer (LADO) [LADO@norfolk.gov.uk](mailto:LADO@norfolk.gov.uk)



If concerned about a person working with adults at risk of abuse or neglect, contact adult social care 0344 800 8020 or complete the safeguarding adults data sharing [online referral form](#) (see QR code)



Health professionals have a vital role in identifying and responding to abuse and neglect, and maintaining their training needs [RCGP safeguarding standards for General Practice](#) (see QR code)

This document should be used alongside your organisation's safeguarding policies and the Norfolk safeguarding guidelines for both children <https://norfolklscp.org.uk/> and adults <https://www.norfolksafeguardingadultsboard.info/>

