



PERSON-CENTRED CONSULTATION SKILLS FOR PHARMACY TECHNICIANS

Are you a Pharmacy Technician? Do you want to improve your patient interactions?

Then join CPPE for their in-person workshop, confidence in consultation skills, to boost your ability to deliver effective person centred care.

No matter your experience level, scope of responsibility or sector of pharmacy, this workshop is open to you.

BY THE END OF THE WORKSHOP YOU WILL BE ABLE TO:

- ✓ **Outline** your professional responsibility to reflect and continuously develop your consultation skills
- ✓ **Analyse** your current consultation skills against a validated framework, clearly identifying your personal strengths and areas for development
- ✓ **Apply** key models, skills and techniques that directly support a person-centred approach in all your interactions
- ✓ **Critique** consultation behaviours, providing constructive feedback on both good practice and areas for improvement
- ✓ **Demonstrate a significant increase** in your confidence to deliver high-quality, person-centred consultations

FOR MORE INFORMATION:

Visit the CPPE website [here](#)
To book a space click [here](#)



VENUE

**Holiday Inn Norwich
Ipswich Road, NR4 6EP**

DATE

25th Feb 2026

TIME

**10am - 4:30pm
(coffee and
registration from
9:30)**