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| **KEY QUESTIONS FOR COMMUNITY PHARMACY TEAMS TO ASSESS THEIR REPEAT PRESCRIPTION PROVISION:** |
| 1. Is your process for receiving and dispensing repeat prescriptions clear to your patients and local general practices?

Answer –  |
| 1. Is the time needed for the safe dispensing of repeat medication communicated to patients, so they are aware how far in advance to order their next supply?

Answer –  |
| 1. Does your repeat prescribing process work equally well for all prescriptions from all local general practices?

Answer –  |
| 1. How do you communicate urgent queries to the GP practice, and is there an audit trail in place for this?

Answer –  |
| 1. How do you communicate non urgent queries to the GP practice? Is this process effective? How do you audit this?

Answer –  |
| 1. Have you worked with local GP practices to encourage the use of eRD and support implementation for patients who meet the criteria for this?

Answer –  |
| 1. What role does the pharmacy play in ordering repeat medication for patients? Has this been agreed with local GP practices?

Answer –  |
| 1. Is there a process for highlighting under / over ordering of medication to the GP practice?

Answer –  |
| 1. How do you encourage patients to use digital solutions such as the NHS app to order and check on repeat prescriptions?

Answer –  |
| 1. Do you have a clear process of action to respond to national alerts, such as national patient safety alerts of drug safety updates?

Answer –  |