









Minutes of the Meeting of Community Pharmacy Norfolk & Suffolk

Held on Wednesday 20th November 2024, 9.30am to 4pm , Diss Business Hub,
Hopper Way, Diss IP22 4GT

This meeting was kindly sponsored by Astrazeneca, through the provision of stand space/brief discussion. They had no input into the content of the meeting.

Committee Members			
Alistar Huong (AH) CCA	P	Nick Smith (NS) Ind	P
Chris Ball (CB) Ind	P	Mel Peet (MP) Ind	P
Anil Sharma (AS) Ind	A	Greg McCarthy (GM) CCA	P
Mike Hebron (MH) CCA	P	Darren Wales (DW) CCA	P
Junchao Jiang (JJ) AIM	P	Martin Howe (MAH) CCA	A
Guppy Kular (GK) Ind	P	Simon Ingham (SI) Ind	A
Officers			
Tony Dean (TD)	P	Lauren Seamons (LS)	P
Charlotte Bowles (CFB)	P	Myra Battle (MB)	P
Kristina Boulton (KB)	P		

	Agenda Item	Action by Whom
1.	<p>Welcome, Introductions & Apologies for Absence</p> <p>Welcome to the Norfolk and Suffolk LPC Committee members. Toby, from Astrazeneca was welcomed and thanked for sponsoring this meeting.</p> <p>Guests for the afternoon: Sharon Gardner and Gregg Syder (N&W ICB), and Lee Doherty and Lucy Archer (SNEE ICB), Nicola Brunning, Deputy Director of Commissioning, pod and vaccination, (SNEE ICB).</p> <p>Apologies; from Anil Sharma due to CPE conference and Simon Ingham due to annual leave.</p> <p>Declarations of Interest</p>	

	<ul style="list-style-type: none"> • Finance Sub-Committee Members: Chris, Nick, Alister, Darren (4) <i>Financial update. Invested monies discussion will be in May</i> • Market Entry Sub-Committee Members: Mel, Guppy, Mike, Junchao, Anil (5) <ul style="list-style-type: none"> ➤ <i>Combined change of ownership and no significant change relocation application for N W Pharma Ltd t/a N W Pharmacy from 11 Market Place, North Walsham, Norfolk, NR28 9BP to Birchwood Medical Practice, Park Lane, North Walsham, Norfolk, NR28 0BQ by Birchwood EA Ltd</i> ➤ <i>Re: Combined change of ownership and no significant change relocation application for Fakenham Pharmacy from Lidl Retail Park, Holt Road, Fakenham, NR21 8JG to Meditrina House, Trinity Road, Fakenham, Norfolk, NR21 8SY by Medsio Ltd.</i> <p>The above were discussed and will be supported in response</p>	 
5.	<p>Rag Rating Local Services Presentation was given to the Committee to show recent workings on RAG ratings of Public Health Services in Suffolk and Norfolk by MB and CFB. Discussions were had around current contracts, viability, activity and RAG ratings.</p> <p>ACTION send presentation, service dashboard and RAG rating documents out to Committee.</p> <p>ACTION share summary or key points from RAG ratings and service dashboard with commissioners and pharmacy teams then add to website during December.</p>	<p>CPNS team</p> <p>CPNS team</p>
6.	<p>Integration Project – to include breakout sessions</p> <ul style="list-style-type: none"> • Committee feedback • Wider Contractor Feedback • Pharmacy Visits • Communications plans • Project Plan <p>LS gave presentation on project development, current workings and plans for future.</p> <p>ACTION Committee to please share Contractor survey with all staff and ask to complete.</p>	<p>Committee</p>
7.	<p>National Conference of LPC Representatives Feedback was given by those who attended.</p>	
8.	<p>ICB\LPC Plans to Support PF, Contraception, DMS and Hypertension etc. AH introductions around the room. LS gave update to ICB teams and feedback so far. Support is needed around Hypertension and Contraceptive services which is clear from early feedback.</p>	     

<p>DMS different pictures in both areas. Communications have been made with all trusts and meetings underway to look at current engagement and future plans.</p> <p>TD early discussions with trusts shows willingness for engagement and benefits of the service are clear.</p> <p>SNEE ICB update</p> <p>Work on EOI for Ipswich pharmacies with regards to UEC referral testing, responses received and 6 will be selected and onboarded. Digital referrals will be in place and should roll out in December then be upscaled to include other pharmacies in the area.</p> <p>NS asked if any updates available on the API for claims data for services. Unfortunately not.</p> <p>ACTION go back and check what is happening with this update and timelines.</p> <p>Hypertension service lots of discussions around focus of this service and how to support. Looking at training needs of staff, patient messages and language used and understanding of APBM process and maintenance.</p> <p>Contraceptive service looking at training for the service locally and this could link in with hypertension readings and support service.</p> <p>AH Boots have Nationally implemented the service and seen an increase with EHC provision. Services run side by side.</p> <p>NWICB update</p> <p>Planning Women’s Health Hub event link to Contraceptive service training. Funding to be available and support with a Sunday event and link in with local sexual health services so a full partnership event. Further details to follow.</p> <p>Pharmacy first referral toolkit to be shared with all GPs and will be shared with SNEE.</p> <p>PCN leads funding used differently within N&W. EOI have gone out and one person replied. May be used alongside Pharmacy Integration bid. Friends and family test for Pharmacy First to gain feedback on the patient journey and gather the bigger picture- <i>now under review following national Healthwatch survey announcement.</i></p> <p>AH parity of access to clinical skills training for Pharmacies so all have access to the same training.</p>	<p>LS</p>
<p>9. Other ICB Updates</p> <p>SNEE:</p> <ul style="list-style-type: none"> • Vaccinations Flu, C-19 and RSV early adopter Wider vaccination pilot update <p>Data for SNEE is very positive with pharmacies performing well. RSV pilot 22 pharmacies in SNEE 14 are in Suffolk. Great delivery figures so far.</p>	

	<p>LS thank to Lucy for dealing with the payment issues. NW and SNEE are lucky to have dedicated contacts to support vaccinations and support these programmes. Conversations ongoing with possibilities around other vaccination services.</p> <p>GK ease of using the NBS and helps to organise day and patient flow.</p> <p>TD any current issues with vaccine supply?</p> <p>NS over 65s prices are too high and supply is running low.</p> <ul style="list-style-type: none"> • Digital upskilling <p>LD update given on current project and phase two progress. Want to use PharmOutcomes for data recording and PharmOutcomes licence approval then run phase two next year.</p>	
10.	<p>CCA Questions Discussions were had around the current questions and ensured that all answers were discussed and responded to.</p>	
11.	<p>A.O.B. N&W Early Detection of Cancer CFB gave an update on National and Local data along with service update.</p>	
<p>Date & Venue of Next Meetings: 15th January 2025 - Diss Business Hub 19th March 2025 – Diss Business Hub 21st May –2025 - Diss Business Hub 23rd July 2025 - Diss Business Hub 17th September 2025, AGM - Diss Business Hub 26th November 2025 - Diss Business Hub</p>		